



Mobile Platform Support

This section specifies the mobile platforms / OS versions supported by each mBanking 4.1 client mode / app.

Downloadable app support is limited to:

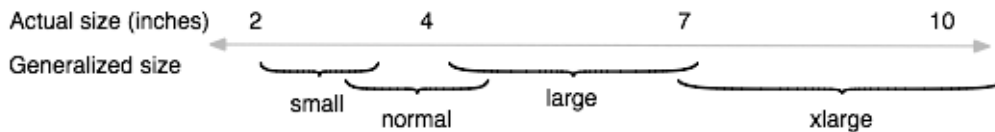
- iOS - iPhone and iPad devices
- Android OS - Smartphone and tablet devices

Due to OS/platform limitations, downloadable smartphone apps are configured to only allow installation if:

- The device is running iOS 8.0 or higher
- The device is running Android 4.1 or higher

Due to OS/platform and screen size limitations, downloadable tablet apps are configured to only allow installation if:

- The device is running iOS 7.1 or higher
- The device is running Android 4.0 or higher
- Android OS determines that the device screen size is *small* or *normal* per the diagram below:



Feature	Support Notes
Mobile Web	<ul style="list-style-type: none"> • Native web browser (installed with OS) • JavaScript / WebKit enabled • Screen size < 7" <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 5px; margin-top: 10px;"> <p>i Mobile Web is not supported for tablet devices.</p> </div>
Text Banking	Available for any SMS-enabled mobile phone using a certified carrier
Push Notifications	Not available on Kindle Fire devices – the Kindle Fire platform does not support Google Cloud Messaging
Locations Map	Not available on Android devices that do not have a supported version of Google Play Services installed on the device
Check Deposit	Requires a device with a rear-facing camera that supports auto-focus

Full Support

Full support means that all client modes are supported for the platform / OS version. Full support is provided for platforms with the most significant market share.

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
Android 7.0 - Nougat	Nexus 6P Android	✓	✓	✓
Android 6.0 - Marshmallow	Nexus 6, Nexus 9 Tablet, Galaxy S7, Galaxy s7 Edge, Galaxy s6, Galaxy s6 Edge +	✓	✓	✓
Android 5.1 - Lollipop	Nexus 6, Galaxy Note 4, Galaxy s6, Galaxy s6 Edge +	✓	✓	✓
Android 5.0 - Lollipop	LG Nexus 5, Nexus 7 2nd gen, Nexus 6	✓	✓	✓
Android 4.4 - KitKat	Samsung Note 3, Samsung Tab Pro 8.4, HTC One M7, Samsung S4	✓	✓	✓
Android 4.3 - Jelly Bean MR2	Samsung Galaxy S3	✓	✓	✓
Android 4.2 - Jelly Bean MR1	LG G2, LG Pad 8.9, Samsung Tab3 8In, Samsung S4 Active	✓	✓	✓
Android 4.1 - Jelly Bean	Samsung Tab 3 7in, HTC One (M7)	✓	✓	✓
iOS 10	iPad Air 2, iPhone 6S+, iPhone 5	✓	✓	✓
iOS 9.1	iPhone 6s, iPhone 6+, iPhone 6, iPad Air, iPad Mini (non Retina)	✓	✓	✓
iOS 8.0 - 8.1	iPhone 6+, iPhone 6, iPhone 5, iPhone 5S, iPad Air, iPad Mini (non Retina), iPad 4th Gen, iPhone 4s	✓	✓	✓

⚠ Android devices running a 4.x OS have not been certified for the supported assistive technology for ADA compatibility. This is due to varying behaviors across devices and screen reader (TalkBack) versions.

Partial Support

Partial support means not all client modes are supported for the platform / OS version. Partial support is provided for platforms with a smaller or declining market share. No changes have been made to Mobile Web since mBanking 3.2, so all devices tested for Mobile Web reflect devices tested for that release.

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
Android 4.0 - Ice Cream Sandwich	LG Lucid, Sony Xperia Tab	✗	✓	✓
iOS 7.1	iPad Mini Retina, iPad Air, iPhone 5, iPhone 5S	✗	✓	✓
Windows Phone 8.0 - 8.1	Nokia Lumia 900, Nokia Lumia 920	✗	✗	✓ (*)

* Account charts are not supported for Windows Phone. Mobile Web is not supported for Windows Phone 7.5 and earlier.

Minimal Support

Minimal support means that the platform / OS version receives minimal or no test coverage. Minimal support is provided for legacy platforms with a negligible (< 1%) market share. No changes have been made to Mobile Web since mBanking 3.2, so all devices tested for Mobile Web reflect devices tested for that release.

Platform / OS Version	Devices Tested	Smartphone Apps	Tablet Apps	Mobile Web
Android 3.2 - Honeycomb MR2	HTC Flyer	✗ (1)	✗	✓
Android 2.3.3 - 2.3.7 - Gingerbread MR1	LG Optimus One, Motorola Droid X	✗	✗	✓
Android 2.3 - 2.3.2 - Gingerbread	N/A - No QA phones available	✗	✗	✓
Android 2.2 - Froyo	Motorola Droid	✗	✗	✓
Android 2.1 - Eclair MR1	Motorola Cliq	✗	✗	✓ (2)
iOS 6.1	iPad 2nd Gen, iPhone 5	✗	✗	✓ (3)
iOS 5.1	iPhone 4	✗	✗	✓ (4)
Blackberry 6 - 10	9800 Torch, 9350, Z10	✗	✗	✓

(1) This version of Android was only released for first generation Android Tablet devices.

(2) Mobile Web is not supported for Android 2.0 and earlier

(3) Mobile Web is not supported for early versions of iOS 6 (6.0 through 6.1.2) due to browser caching issues. (MB-30571)

(4) Mobile Web is not supported for iOS 4.x and earlier.

Browser Support

This section specifies the web browsers supported by the mBanking 4.1 Online Enrollment website and Configuration Console.

Enrollment Web Site

Device Type	Web Browser	Versions	Windows	Mac	iPad	Android Tablet	Kindle Fire
Desktop	Microsoft Edge	20.x	✓				
	Microsoft Internet Explorer	11	✓				
	Google Chrome	46	✓	✓			
	Firefox	42	✓	✓			
	Safari	9		✓			
Tablet	Safari for iOS	8 & 9			✓		
	Chrome for Android	49 (Android 6.0.1)				✓	
	Silk for Kindle Fire	Kindle HDX 7in					✓